

QUALITY POLICY STATEMENT.



Our mission is to listen carefully to our customer's needs and help them solve their problems.

Our principal aim is to always supply our customers with high quality products that fulfil their specified requirements and comply with current and applicable industry underpinning standards and legislation.

The establishment of an integrated Quality and Environmental Management System (QEMS) is therefore the foundation to establish a company culture based upon continuous improvement. The QEMS is based on the requirements of BS EN ISO 9001 and BS EN ISO 14001. Elite Tube Ltd is committed to fulfilling these requirements and other specified requirements. The system has been developed to enable full integration of specific in-house, customer and underpinning legislative requirements.

The aims of the QEMS are to prevent defects / non-conformance or potential defects / non-conformance at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the achievement of the formulated improvement and quality objectives.

The QEMS will ensure that all products and any supporting services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

Top management will review this policy and formulate QEMS objectives during management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be made available to the public upon request and through our web site.

Signed:

Bryan Morris

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Managing Director.

22nd November 2024